DAIKIN

DAIKIN 360
INTEGRATED SERVICE SOLUTIONS

Repairs & training

Reliability and performance for your convenience

Reliability and performance for your convenience

At Daikin we understand the importance of reliable and efficient operation of your Daikin units. Whether you are installing, maintaining or servicing your Daikin equipment, we offer a comprehensive range of spare parts. Our commitment is to keep your Daikin unit operating at peak performance.

When you need spare parts, time matters!

Daikin's professional inventory and distribution network allows us to **deliver the parts to you faster than ever before**.

We understand that **minimising downtime is crucial**, so we're positioned in many **strategical stock locations** across Europe, Middle East and Africa to **promptly** address your critical parts demands.

How can our services meet your needs?

We're closer to you
Our **streamlined distribution network** ensures swift access to Daikin parts. With strategically located local warehouses, we're always within reach. We team up with industry leaders for logistics, committed to excellence.

Ordering spare parts: Easier than ever
Effortlessly place orders anytime, anywhere with Daikin e-Parts platform. Do you need help for selection? Your Daikin team assists you in selecting the right parts.

Genuine Daikin parts
Engineered by Daikin, for Daikin. Original Daikin spare parts deliver consistent excellence, ensuring your unit's longevity.

Customer comes first
We prioritise your needs. Most orders are shipped the same day, reaching you promptly the next day.

DAIKIN ACADEMY | SERVICE

At the Daikin Academy, we focus on training partners, distributors, installers and Service technicians who want to improve their performance, be more efficient and deliver excellent service on site.

Focused on the job you need to do

Our **goal** is to help you **deliver better service** and therefore **grow your business**. Our training offer ranges from fundamental training (psychrometrics, electricity, F-gasses, …) to all you need to know to do your job. To make it easier, the training packages cover following areas:

- Installation
- Commissioning
- Maintenance
- Troubleshooting & repair

We believe in the ideal combination of sound theoretical background and practical training with **state of the art methods** by using digitalisation as well as hands-on training on our latest products. We also **focus on our end consumer's best experience** with Daikin Service by integrating Customer Satisfaction trainings in the learning paths.

Benefits

- The Daikin Service Academy is the **best** and **most efficient** way to have (your) Service Technicians **trained according to your business needs**.
- We provide individual Learning Paths which take into account existing skills & knowledge and aim to train (your) Service Technicians **to perform excellent service**.
- Only the Daikin Service Academy gives you access to our trainers' expertise and experience in an easy way.

Offered in a modern way that suits your needs

With our modern and effective approach towards adult learning, we **enhance the performance of our participants to do a great job**. But your time is money and we want to respect that!

We want to welcome you in our **virtual classrooms** to take an efficient and time-saving approach on theoretical matter. Our trainers are there to answer all your questions while you don't need to drive/fly to the training centre.

But **when you do come over to our centres**, it allows us to spend more time hands-on with the machines and perform practical exercises.

On top of that, we also offer our technicians access to self-study materials regarding fundamentals or other specific topics.

So... learning at your time, at your pace, but with Daikin Academy excellence!

Looking forward to welcome you soon!

Daikin360

Integrated Service Solutions

We understand that your building is one of your company's most significant investments, and a cornerstone of growth and success. Our expertise in HVAC systems, delivered through **Daikin360 Integrated Service Solutions**, can help by creating an **ideal environment** and **quality air** that propels your people and customers forward. Plus, our **advanced energy-saving solutions** and **protective maintenance plans** can help you control your maintenance and operational costs. You can count on Daikin for **advanced technology**, **agility** and **reliability**.

Whenever, wherever, however you need us

Scan the QR code
to learn more about the Daikin360 service offerings

Daikin Europe N.V. Naamloze Vennootschap Zandvoordestraat 300 · 8400 Oostende · Belgium · www.daikin.eu · BE 0412 120 336 · RPR Oostende (Responsible Editor)

ECPEN25-916 03/25

The present publication is drawn up by way of information only and does not constitute an offer binding upon Daikin Europe N.V. Daikin Europe N.V. has compiled the content of this publication to the best of its knowledge. No express or implied warranty is given for the completeness, accuracy, reliability or fitness for particular purpose of its content and the products and services presented therein. Specifications are subject to change without prior notice. Daikin Europe N.V. explicitly rejects any liability for any direct or indirect damage, in the broadest sense, arising from or related to the use and/or interpretation of this publication. All content is copyrighted by Daikin Europe N.V.